



ESL and Citizenship

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Community Information from the Whitby Public Library can help you find valuable resources and organizations in our community. This document contains valuable and reliable information for ESL and Citizenship related resources.

Language Assessment Information and Booking

For a Permanent Resident, Refugee Claimant or a Canadian Citizen:

Phone: 1-855-330-8655

Email: ysla@achev.ca

Website: www.achev.ca/lasysd

For Visitors to Canada or those on a Work Visa:

Phone: 905-440-4489 (Oshawa)

Phone: 905-831-3118 (Pickering)

Classes for Adults

Durham Catholic Continuing Education

Adult English Language and Citizenship Classes

- Classes include:
 - ESL classes (at a variety of skill levels)
 - TOEFL and IELTS test preparation classes
 - Language Instruction for Newcomers (LINC) classes
 - Citizenship Test preparation classes
- ESL classes for people 18 years of age or older
- Canadian citizens, permanent residents, landed immigrants or refugee claimants
- **Current language assessment is required for all classes**

- Whitby location:
Whitby Campus
1003 Giffard St.
Whitby, ON L1N 2S4

Contact:

Website: www.con-ed.ca

Phone: 905-666-1255

Email: LearnEnglish@dcdsb.ca

Durham Continuing Education

Adult English Language and Citizenship Courses

- Classes include:
 - ESL classes (at a variety of skill levels)/Writing Skills
 - Language Instruction for Newcomers (LINC) classes
 - Citizenship Test preparation classes
 - Language Instruction for conversation and computers
- **Language assessment is required for all classes**
- Main office:
Durham Continuing Education
120 Centre Street
Oshawa, ON L1H 4A3

Contact:

Website: <https://www.dce.ca/en/programs/english-learning.aspx>

Email: DCEInfo@ddsb.ca

Phone:

Main office: 905-436-3211

Oshawa site: 905-440-4489

Immigration Services

Durham Immigration Portal

Website: www.durhamimmigration.ca

Address: 605 Rossland Rd. E., P.O. Box 623, Whitby

Email inquiries available via website

Welcome Center Immigrant services

Website: <https://welcomecentre.ca/>

Address: 458 Fairall St, Unit 5, Ajax

Phone: 289-482-1037 or 1-877-761-1155 (Toll free)

- Language-specific phone lines available: <https://welcomecentre.ca/contact-us/>

Email: info@welcomecentre.ca

Classes for Children

English as a Second Language classes are available for school age children.

Contact the school board to locate the school closest to your home and find out about ESL classes for your child.

Durham District School Board

Website: www.ddsb.ca

Phone: 1-800-265-3968 or 905-666-5500

Durham Catholic District School Board

Website: <https://www.dcdsb.ca/en/programs-services/English-Language-Learners.aspx>

Phone: 1-877-482-0722 or 905-576-6150

Citizenship Information

Settlement Ontario

Visit www.settlement.org for valuable and reliable information and resources for newcomers to Ontario. This information is available in over 40 different languages.

Find information about:

- Citizenship, sponsorship, and immigration
- Housing, healthcare, and education

Immigration, Refugees, and Citizenship Canada - Client Support Centre

Visit the government of Canada website for information on immigration, refugee statuses, and citizenship in Canada.

Website: <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/contact-ircc.html>

The online help centre provides answers to frequently asked questions about:

- Pending applications and statuses
- Visas
- Filling out online applications
- Application fees

If your question is not covered by the help centre, or you have further questions, contact:

Phone: 1-888-242-2100

- Automated phone service for basic form questions available 24 hours a day, 7 days a week

TTY Phone: 1-866-255-7655

Voice to TTY: 1-800-855-0511

TTY to Voice: 711

TTY to TTY: 1-800-855-1155

- For people who are deaf, hard of hearing, or speech impaired
- Use a text telephone

- Available Monday to Friday, 8 a.m. to 4 p.m. Not available on statutory holidays

Citizenship Test Prep

Discover Canada Study Guide

- Citizenship test prep booklet issued by the Government of Canada
- Covers topics of history, government, symbols, and religion
- Available in French and English
- E-copy available online at: <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/discover-canada/download.html>
- Physical copies are available at all library branches

Citizenship Counts

- **Website:** <http://www.citizenshipcounts.ca/>
- Sponsored by the Government of Canada
- Offers timed and general practice quizzes
- Information on how to become a citizen
- PR Card vs. Citizenship Information

Richmond Public Library Practice Test

- **Website:** <https://www.yourlibrary.ca/citizenship/>
- Practice test consists of over 100 multiple choice questions derived from the Discover Canada Study Guide
- Offers province specific questions

More Information

For more information on resources and organizations in Whitby and the surrounding area, visit <https://www.informdurham.com/>

Contact the Whitby Public Library

Contact any branch of the Whitby Public Library for more information, or for assistance with your research questions.

Central Library

- Phone: 905-668-6531 extension 2020
- Email: askreference@whitbylibrary.ca

Brooklin Branch

- Phone: 905-655-3191
- Email: askbrooklin@whitbylibrary.ca

Rossland Branch

- Phone: 905-668-1886
- Email: askrossland@whitbylibrary.ca